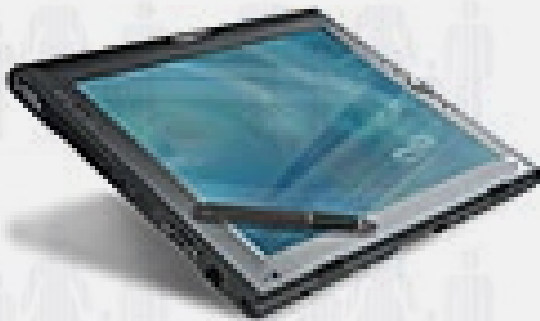




## Mobile Working



Mobile working offers versatility to authorities wishing to provide officers with an effective system to read, record, and process information away from the office. It enables the delivery of a more detailed and functionally enhanced generation of mobile working solutions.

Civica Public Protection's (Civica) tablet solutions hold the same information available in the standard office system, allowing workers to continue working with Authority Public Protection (Authority) in the field as easily as they would in the office.

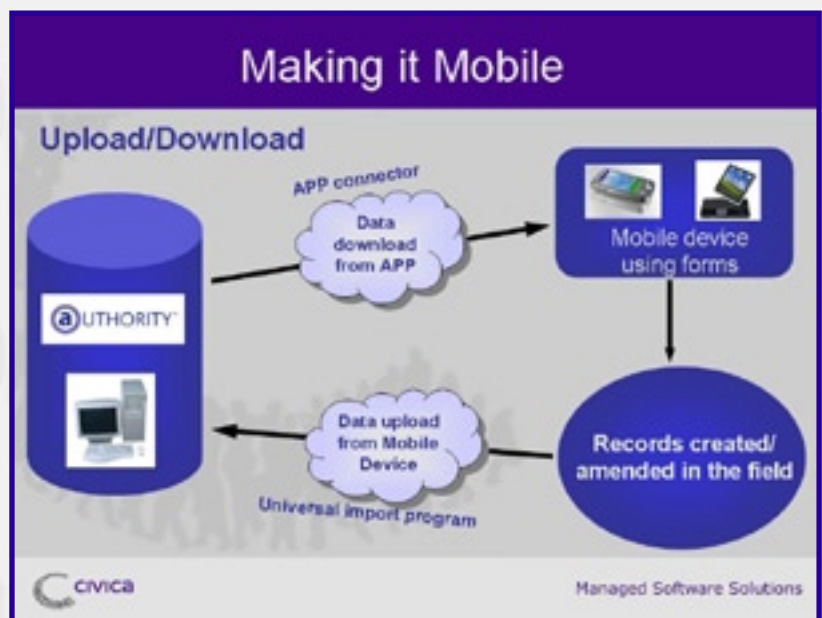
### Why mobile working?

Mobile working projects are at the front of many local authority efficiency drives, with an increasing number of projects being listed in annual efficiency statements. Effective projects will enable authorities to tackle a number of increasingly influential initiatives such as reducing paperwork and pressure on office space, and enhancing the field working capacity and efficiency of frontline services. Mobile solutions also allow authorities to tackle the potential pitfalls sometimes associated with traditional working methods. Problems associated with holding information on several systems rather than just one, duplication of tasks and re-keying of written information are all minimised through mobile working.

### How does it work?

Our solutions give each officer the records they require, enabling them to access and update key information at every premises they visit. This is achieved using a simple to use data transfer tool that operates between Authority and the tablet PC.

Standard Authority reporting programs are used to identify the specific records required in the field (e.g. next inspection date, ward, officer etc). Selected records are then transferred to the tablet using a powerful XML data transfer. Once the relevant records have been completed the data can be simply uploaded using an import button on the tablet screen. Live imports and exports can now be done in the field using web services across a wireless connection.



## The Mobile application

Each mobile application is made up of a selection of specifically designed forms that correspond with the relevant area of the system. Therefore anyone familiar with using Authority system will be able to pick up the forms with ease.

The ability to import User Defined Windows already present in the main Authority application is also available. This enables individual customisation specific to your site.



## What is required?

The Authority Solution will work on most industry standard tablet PC's, laptops and desktops. Requirements are as follows.

Supported Operating Systems: Windows 2000; Windows 98; Windows ME;

Windows NT (NT 4.0 requires Service Pack 6a); Windows XP.

You should ensure to have the latest service pack and critical updates for the version of Windows that you are running.

Microsoft Internet Explorer 5.01 or later for all installations of the .NET Framework will be required.

## Next step

The Authority solutions are easy to implement and provide a cost effective method of introducing mobile working into your organisation.

To ensure that the final solution is a best fit for your requirements, we normally advise a consultancy visit to begin the process.

Inspection Details	Type	Priority	Score	Test	Officer
2	IAABCO	54	15/06/2008	PCO	

Samples of mobile application screens

