



Civil Enforcement

course content

Civil Enforcement Configuration

➤ Who will the course benefit?

This series of training courses, which is made up of several modules, is for those involved in either the initial parameterisation of Civil Enforcement, or the maintenance of individual modules i.e. Streets, Notice Parameters. The recommended order of the courses is discussed prior to commencement.

Note. Because of the detail required, it is not recommended that training on all modules be covered over consecutive days.

➤ Pre-requisites

Attendees must have a working knowledge of Windows applications and should also have basic keyboard skills.

Attendees should have a concept of their Authority's working practices and requirements for each module.

➤ Course reference

7TCE013

➤ Duration

This is dependent on modules involved.

➤ Further information

For additional information on this course or any other training issue please e-mail training@civica.co.uk

➤ Course objectives

Listed below is the series of modules covering the controls and parameterisation of Civil Enforcement. Individual course detail is available for each course on the appropriate content page.

- Contravention Catalogues
- Correspondence Catalogues
- HHC Catalogues
- Traffic Notice Catalogues
- StreetScene FPN catalogues
- Street Catalogues
- Vehicle Catalogues
- Payment Catalogues
- Control Parameters
- Core Security
- Permit Catalogues
- Services (Suspensions and Dispensation) catalogues
- Clamping and Removals catalogues
- Equipment Faults catalogues
- TaskFlow
- Concessionary travel