



Press Release

Cardiff and Vale NHS Trust roll out Paris to their Community Health Services

In 2007 Cardiff and Vale Trust successfully completed the roll out of Paris to their community and hospital Mental Health and Substance Misuse teams. Over 1500 staff working across a large complex organisation have benefited from the realisation of the Trusts strategic information goal to provide staff with 'what they need, where they need it, when they need it.'

Staffs have embraced Paris as an essential tool for managing risk for both patients and staff. Clinical risk assessments and up-to-date case notes can now be accessed from not only any Trust site but from a number of GP clinics or via 3G connected laptops. Access to the latest clinical information helps the staff to respond appropriately to urgent and complex requests.

After successfully completing the Mental Health project and without pausing to catch their breath the Paris implementation team turned their attention the Adult and Child Community Health teams. They worked with the clinical staff to configure Paris specifically for these teams and were soon able to deliver to 350 District Nursing and 140 Health Visiting staff. Using Paris to deploy structured careplans across the District nursing service has seen an immediate improvement in the standard of care provided while also enabling better capacity management. According to Kay Jeynes – The Trusts Head of District Nursing – 'Paris has helped us to modernise services and improve standards.'

An immediate benefit of Paris reported by the Health Visiting teams is the system's ability to flag which other Trust staff are working with the child or other family members and to use the information to both coordinate the child's care and to assess risks to the child.

In April 2008 Paris was rolled out to the 350 staff in the Community Child Health Service. This service comprises a range of specialist teams including Community Nursing, School Health Nurses, Youth Offending, Physiotherapy, Speech and Language and Child Psychology. Already the Trust is realising benefit from this deployment of Paris. Whereas before the service was viewed as being fragmented, with children receiving care from a number of teams who had limited visibility of each other's involvement, staff now have access to a single child's record and are much better able to coordinate the child's care. In addition Paris has provided the Trust with improved visibility of each teams care processes. Trust manager are reporting Paris helps them to monitor both the efficiency and quality of the care provided and to plan and target resources to improve services in the future.

Karen Glover, the Paris Child Health Coordinator and Directorate Support Manager stated 'we are starting to see improvements in clinical practice and our expectations are that these initial benefits will continue to grow as we complete the roll out of Paris.'

A further benefit to the Community Health services has been the ability of teams to manage and monitor their waiting lists. Using the Paris Appointment Booking and integrated Wait List modules managers can effectively monitor the 24 week treatment target helping to ensure that the children receive care within the required time.

The take up of Paris across all services is clear from the impressive numbers of case notes and assessments recorded every month. With a user base now approaching over 2300 staff the system is supporting the recording of 65,000 case notes and 3,500 clinical assessments every month. Over the next 24 months Cardiff anticipate rolling out Paris to their Adult Therapies services which will bring even more of the Community teams across the Trust access to a single client/patient record.

Paris is now the largest single patient centred clinical record information system in NHS Wales. It is delivering measurable benefit across a large and complex organisation and perhaps most importantly it has been embraced by the Trust staff as a system they can use to both support and improve patient care.

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