



public protection



## “Scores on the Doors” web toolkit

Civica is now offering a ‘Scores on the Doors’ web toolkit. This enables the results of food hygiene inspections which are recorded within the Authority Public Protection system database to be made available on the council’s website.

### What is ‘Scores on the Doors’?

‘Scores on the Doors’ is an initiative supported by the Food Standards Agency (FSA) and the Chartered Institute of Environmental Health (CIEH) to publicise information relating to food hygiene inspections. This information enables the public to make informed decisions about ‘food premises.’

### Key benefits

- Making information available on the public website leads to time and effort savings by not having to respond to individual Freedom of Information requests.
- The information on the website can be updated at any time.
- The information publicised can be controlled by selecting the appropriate records and parameters when generating the report from the Authority system.
- The solution is configurable, to include configuration of ratings, banner text and logo.
- There is also configurable text on each page, to hold disclaimer and explanatory text and contact details as required.

### How it works

The details of the food premises address together with any or all of the eight elements of the food hygiene risk assessment can be exported from the Authority system. This XML data is then uploaded to the web server and the web pages enable the information to be searched and viewed by the public. Updates for the searchable data can be provided at any time by running an update from the Authority system.

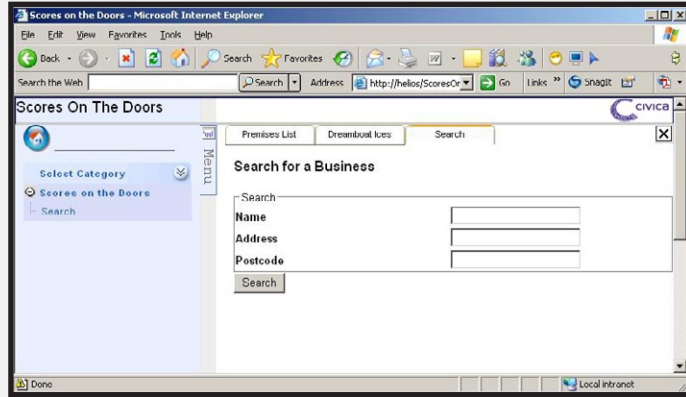
### Star ratings

Optional ratings for the food inspection scores can be displayed. A range of scores for each parameter can be configured to display the relevant number of stars (or description). These star ratings will be displayed on the results pages and make the information easy to understand for members of the public. By default, star ratings for the hygiene, structural compliance and confidence in management parameters are displayed.

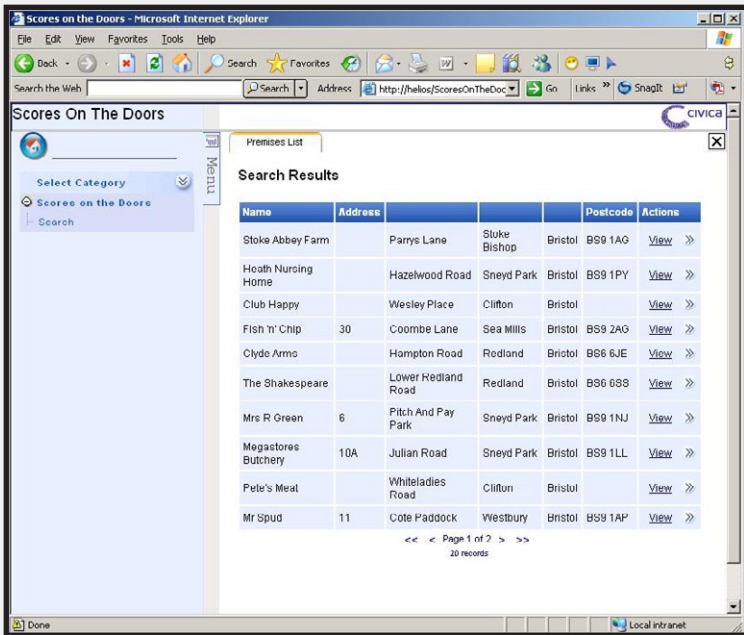


## The pages

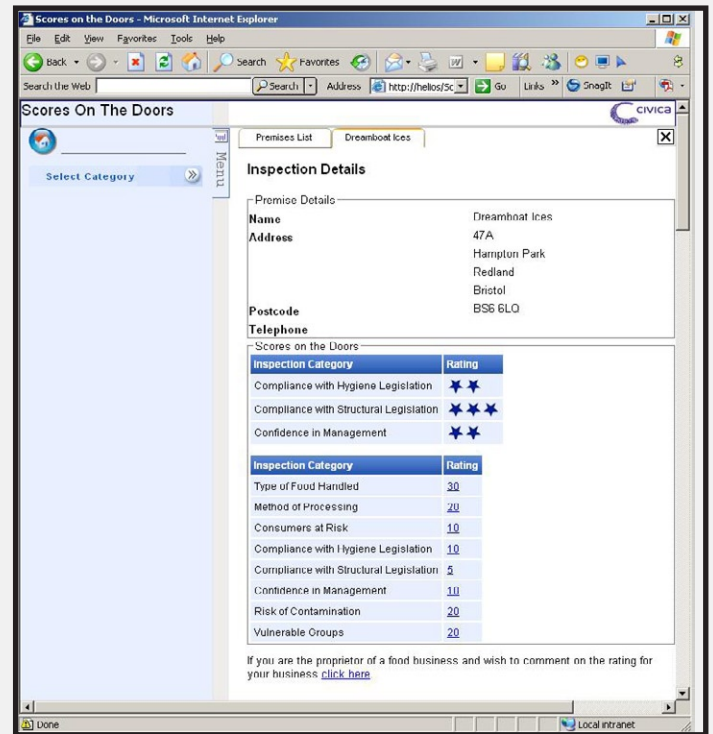
The search page enables food premises to be queried by name, address and postcode.



The list page shows the results matching the search.



From here the premises can be selected and the details viewed together with the 'Scores on the Doors' and, if configured, star ratings.



## Software Pre-requisites

The 'Scores on the Doors' web toolkit requires the following web server software:

1. The web server must be Windows 2000 (service pack 4) or Windows 2003 (service pack 1)
2. The web server must run IIS V5 or V6
3. Windows Installer version 3.1 is required
4. The web server must be available on the internet
5. The .Net Framework V2.0 will need to be installed and enabled in IIS

A shared network directory is also required to house the configuration files for the export to XML. This shared directory can be on the web server.

## Quotation for 'Scores on the Doors' web toolkit Software and services

	Initial cost	Ongoing costs
'Scores on the Doors' web toolkit	£4,950.00	
Version control maintenance		£495.00
<b>Minimum cost</b>	<b>£4,950.00</b>	<b>£ 495.00</b>
One day configuration consultancy (Optional)	£900.00	

## Supply of 'Scores on the Doors' web toolkit Software comprising

- Web software application configured for standard 'Scores On The Doors' query and rating pages.
- Configuration tool to allow amendment of disclaimer wording, rating scheme, logo and banner text.
- Installation and configuration documentation.

## The above prices exclude

1. VAT at the current rate
2. Carriage
3. Expenses
4. Subsequent amendments arising from customer related changes
5. Web server support

## Notes

The toolkit is based on a standardised XML export of Food Hygiene Inspection data from the Authority Public Protection system (which must be uploaded by the customer to the web server).

The installation of the 'Scores on the Doors' web toolkit is not carried out by Civica. It is the customer's responsibility to carry out the installation on the appropriate web server.

Post-installation support can be obtained from the Civica hotline for all matters regarding the configuration of export and report formats.

All installation support is delivered remotely. Additional consultancy assistance can be purchased separately where required.

Maintenance is invalidated where changes are made by the customer without the knowledge of Civica. Under these circumstances Civica cannot guarantee the performance of the web application.

## Payment Terms

The above prices are correct at the date of the quotation and are valid for a period of 3 months.



## Order Form

Please return this form to confirm your order:

**PLEASE SUPPLY A SCORES ON THE DOORS WEB SOLUTION**

**NAME OF AUTHORITY** .....

**AUTHORISING SIGNATORY** .....

**OFFICIAL ORDER NUMBER** .....

**DATE** .....



## About Civica

Civica is an established consulting, software and managed services business specialising in the public sector market. The Group, which employs approximately 1,000 people, has a 20-year history of supplying local government, police, criminal justice, education and healthcare organisations in the UK, Australia and the USA.

Customers supplied include approximately 89% of the Local Authorities in the UK together with more than 150 Councils in Australia. The group also counts approximately 85% of UK police forces, 200 NHS Trusts and over 30 Local Education Authorities amongst its customers.

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